**STRENGTHS**

* Flexibility and Adaptability
* Resilience
* Active Listener
* Positive Affective Presence

**AWARDS**

* Industry Training Authority Youth Scholarship
* Kamloops District Dogwood Scholarship
* Kamloops Sa-Rang Church Scholarship
* Sa-Hali’s Principal’s Choice Scholarship
* Academic and Effort Honor Rolls (2011-2016)

**LANGUAGES**

* Korean – Native Proficiency
* English – Professional Proficiency

**HOBBIES**

* Photographic Style Drawing
* Hot Yoga
* Piano/Synthesizer
* Sushi Chef

**EDUCATION**

**Bachelor of General Studies in Education**

Simon Fraser University; GPA – 3.25 (Last 60 Credits)

September 2016 – August 2020, Burnaby, BC

* Counselling & Human Development Minor
* Educational Psychology Minor

**Teaching English as a Second Language Certificate Program**

Thompson River University

January 2021 – April 2021, Kamloops, BC

* TESL certification achieved

**PROFESSIONAL EXPERIENCES**

**Burquitlam Child Care Centre**

*Child Care Worker*

*(40 Volunteer hours + 60 hours of Professional work)*

September 2019 – March 2020, Burnaby, BC

* Monitored children’s health, behavioral and emotional issues according to centre’s supervision and discipline guidelines.
* Encouraged age-appropriate learning and socialization to ensure that children aged 5-13 learn basic skills and concepts such as communication, manners, sharing, etc.
* Nurtured positive relationships with children ensuring their emotional and social development.

**Eden Bento Café**

*Manager*

September 2012 – Present, Kamloops, BC

* Taking full responsibility to recruit, train, and supervise staff to maintain a positive morale and effective working environment.
* Creating initiatives to market business via social media to advance sales as well as enhance menus quarter-annually to reflect customers’ feedback.
* Liaising with customers, employers, suppliers, and licensing authorities to maintain important connections for future success.

**Ji Hae (Sam) Kwak**

**Kamloops, BC | 778-772-6248 | jka180@sfu.ca**

**VOLUNTEER EXPERIENCES**

**Guildford Secondary School (SFU Bridge Program)**

*English Language Learning (ELL)Class Volunteer – Refugee Students (40 hours)*

September 2019 – March 2020, Surrey, BC

* Facilitated one-on-one sessions to provide refugee students with extra conversation time and actives to improve their reading, writing, listening, and speaking skills.
* Monitored students’ learning progress to create and conduct student or group specific lessons to yield better understanding of complex concepts.
* Engaged students from refugee families with rapport to provide supplemental support (ie. Culture exposure and intelligence).
* Analyzed school’s assessment rubric to create a chronological plan prior to engaging the students to complete the assessment efficiently.

**Lyndhurst Elementary School**

*Grade 2/3 and 4/5 Classroom Volunteer (50 hours)*

October 2019 – March 2020, Burnaby, BC

* Composed and conducted social emotional learning lessons to confer with Grade 2/3 classroom with 15+ students of diverse background and culture.
* Maintained productive classroom environment by assisting students with their learning.
* Evaluated students’ homework and assignment to identify mutual misconception and notified the teacher to revisit the concept.
* Attended to students with learning disabilities via reinforced support to align their progress with class schedule.

**Beattie Elementary School**

*Grade 3/4 Classroom Volunteer (50 hours)*

April 2017- June 2017, Kamloops, BC

* Managed classroom behavior by articulating clear expectations by using positive reinforcement.
* Assisted teacher in classroom activities such as painting and baking to preserve organization and time schedule.
* Established trusting relationships with teacher and students through conversation and frequent positive interactions.

**Korean Sa-Rang Church**

*Volunteer (800 hours)*

September 2012 – August 2016, Kamloops, BC

* Bible study instructor (2016)
  + Developed short lesson plans weekly.
  + Arranged one-on-one instruction support and sermon interpretation to student with Autism.
* Youth Group Leader (2015-2016)
  + Created healthy mentoring relationships with youth group members aged 13-18.
* Sermon Translator (Korean to English)
  + Developed simultaneous interpretation skills to encourage participation of multicultural audience on special holidays.
* Piano player and singer in Worship Band (2012-2016)